



# **MCRSP Housing Accreditation and Compliance Agreement**

## **NARR Core Principle: Operate with Integrity**

I attest and affirm that the submission of this application for voluntary accreditation verifies that my organization is in compliance with the NARR Quality Standards for Recovery Residences, as adapted by MCRSP for the State of Missouri, and the MCRSP Code of Ethics and will remain compliant. Everything in our application truthfully represents full disclosure of facts pertaining to ownership, management and staffing of all recovery residence locations operated by our organization and that all policies, procedures, and protocols documented by this submission accurately describe the operational practices of our organization, management, staff, and volunteers.

I attest and affirm that, should MCRSP request an opportunity to review, partially or in its entirety, financial records pertaining to the operation of the residence seeking voluntary accreditation, the requested documents will be provided upon request without cost or delay.

I attest and affirm that my organization is in compliance with NARR Standards 1-4.

I attest and affirm that all marketing materials used are honest and forthright. Representation of outcomes must be accurate and not misleading, and any data presented must be accurate and validated. Marketing materials shall not use false or misleading statements or unfounded claims or exaggerations. Further, the materials may not contain testimonials that do not reflect the real opinion of the involved individual, price claims that are misleading, and therapeutic strategies that require licensure and/or certifications if the services are not applicable to the site being accredited.

I understand and agree that should it be assessed by MCRSP, in its sole determination, that this application does not truthfully and accurately represent full disclosure of facts and operational practices of our organization, sanctions will be applied without further recourse, which may include immediate revocation of our organization's accreditation or lesser sanctions, such as a plan of action, an official reprimand, a temporary suspension or any other sanction spelled out in MCRSP's Grievance Policies and Procedures.

## **NARR Core Principle: Uphold Residents' Rights**

I attest and affirm that our organization is in compliance with NARR Quality Standards 5-6 in its entirety and will remain compliant with same.

I affirm and attest that our organization's ownership, management, staff and volunteers uphold the rights of residents as referenced throughout the NARR Quality Standards and MCRSP Code of Ethics, placing the rights of residents and the rights of the resident community chief among organizational priorities.

I attest and affirm that our organization agrees to consider applicants for residency mindful of the needs and sensitivities of our priority population, to ensure our community is appropriate for the applicant and that the applicant is appropriate for our community.

I attest and affirm to thoroughly orient new residents to our community, fully disclosing house rules and consequences, resident rights and responsibilities, phasing and discharge protocols, and all fees and financial commitments, billed directly or indirectly, for which the resident may potentially become legally accountable as a result of policies, procedures or protocols practiced in the operation of our program

**NARR Core Principle: Empowerment of Residents to Engage in Governance and Leadership**

I attest and affirm that our organization is in compliance with NARR Quality Standards 7-8 in its entirety and will remain compliant with same.

I attest and affirm that our organization is a recovery-oriented housing provider. We take deliberate and intentional steps to encourage and mentor resident participation in a self-directed recovery plan. Residents have the ability to be heard in the governance of the residence.

**NARR Core Principle: Develop Staff Abilities to Apply the Social Model of Recovery**

I attest and affirm that our organization is in compliance with NARR Quality Standards 9-13 in their entirety and will remain compliant with same.

I attest and affirm that our organization values the resident voice and encourages peer leadership and accountability by nurturing a community culture that relies on and empowers peers to actively participate in community governance.

I attest and affirm that rules are in place to ensure proper boundaries between staff and residents in accordance with the MCRSP Code of Ethics. Our organization also has appropriate policies in place to encourage staff to maintain their own recovery network to continue to progress in their own recovery. Staff are appropriately trained and credentialed with the residence level and cultural competence is promoted.

**NARR Core Principle: Provide a Home Environment**

I attest and affirm that our organization is in compliance with NARR Quality Standards 14-15 in its entirety and will remain compliant.

I attest and affirm that our organization operates recovery residences that are safe and well maintained. Any maintenance issues that arise will be taken care of in a timely manner.

I attest and affirm that our organization's recovery residences have space that is conducive to building community for social engagement among residents.

I attest and affirm that our organization appreciates that overcrowding can negatively impact the objectives sought through communal living and commits to provide a safe, dignified living environment to each of our residents that includes adequate storage for personal belongings, clean and fully functional bathrooms, kitchen and laundry facilities.

I attest and affirm that our organization fosters peer leadership within our community to model behaviors that promote order and cleanliness by all residents at all times. Peers are encouraged to hold one another accountable to properly maintain the exterior and interior of the residence. Community pride is promoted and encouraged during scheduled house meetings.

**NARR Core Principle: Promote a Safe and Healthy Environment**

I attest and affirm that our organization is in compliance with NARR Quality Standards 16-19 in its entirety and will remain compliant.

I attest and affirm that our organization is a support program for persons in recovery from a substance use disorder and that our primary purpose is to deliver recovery-oriented housing that provides residents with encouragement and support to further develop recovery management skills and recovery capital.

I attest and affirm that our organization maintains an alcohol- and illicit-drug-free environment, including the misuse of prescription and over-the-counter drugs, through practices and written policies and procedures that are regularly updated to meet best practices for the safety of our clients and the community.

I attest and affirm that our organization represents a structured home-like environment with set parameters that promote accountability, consideration of others and peer support.

I attest and affirm that our organization maintains a recovery-oriented home-like environment to protect the well-being of the residents, staff and community.

I attest and affirm that our organization periodically tests smoke detectors, carbon monoxide detectors, and fire extinguishers to ensure they are in proper working order.

I attest and affirm that our organization holds at least quarterly community emergency drills to ensure all residents and staff are familiar with emergency procedures as established in our policies and procedures.

I attest and affirm that our organization acknowledges that some residents may experience a recurrence of use (relapse) while residing in our location(s). Our organization has established, and the organization is accountable to follow, a discharge protocol designed to achieve an outcome that protects the safety of both the community and the subject resident.

I attest and affirm that we understand that MCRSP requires all residences to maintain Naloxone on site at each location and train staff in the proper administration of this life- saving measure.

**NARR Core Principles: Facilitate Active Recovery and Recovery Community Engagement / Model Prosocial Behaviors and Relationship Enhancement Skills**

I attest and affirm that our organization is in compliance with NARR Quality Standards 20-26 in its entirety and will remain compliant.

I attest and affirm that our organization is operating a recovery-oriented home with access to recovery programming both inside and outside of the recovery residence.

I attest and affirm that our organization provides resources for each resident’s individual recovery and promotes the individual responsibility of developing recovery capital through measures in compliance with NARR Quality Standards.

**NARR Core Principle: Cultivate the Resident’s Sense of Belonging and Responsibility for Community**

I attest and affirm that our organization is in compliance with NARR Quality Standards 27-29 in its entirety and will remain compliant; including at least 50% of the sub-standards associated with NARR Quality Standard 27.

I attest and affirm that our organization organizes routine meetings and/or activities that, by definition, promote a community environment functioning as a family.

I attest and affirm that our organization hosts social activities within the residence and/or within the broader recovery community that encourage and facilitate resident bonding and mutual recovery support.

I attest and affirm that MCRSP is granted advance permission to conduct unannounced resident and/or staff interviews at any time. Failure to comply with this provision may result in immediate suspension and/or revocation of our accreditation.

I attest and affirm that our organization appreciates that residence staff promote recovery through informal and formal interactions with residents. Peers, including staff, model recovery principles in all interactions with other members of the community. Our organization attests that all relationships between residents and staff reflect ethical principles reflected in the MCRSP Code of Ethics.

#### **NARR Core Principle: Be a Good Neighbor**

I attest and affirm that our organization is in compliance with NARR Quality Standards 30-31 in its entirety and will remain compliant.

I attest and affirm that every effort is taken to maintain the street appeal of our property consistent with other neighboring properties.

I attest and affirm that residents and staff are respectful of neighbors and their property, making every reasonable effort to blend into the neighborhood.

I attest and affirm that our organization is mindful that our residents do not loiter, use language that may be offensive to others, create noise disturbances, create parking challenges or otherwise create traffic navigation issues within the neighborhood.

#### **MCRSP Physical Domain Compliance**

I attest and affirm that the physical residence inspected by MCRSP at the time of on-site inspection for accreditation will not be changed or altered to a non-compliant condition than was presented at the time of the inspection, to include the number of beds, bathrooms, and the condition of the residence.

I attest affirm that our organization is an agreement that MCRSP reserves the right to conduct drop-in inspections to include a physical domain review, as well as resident interviews.

#### **MCRSP Code of Ethics**

I attest and affirm that our organization is in compliance with the MCRSP Code of Ethics in its entirety and will remain compliant with same. If I know of any possible violations of the MCRSP Code of Ethics, I will report it immediately to MCRSP.

#### **Professional Code**

I attest and affirm that our organization, including owners and staff, will abide by a professional conduct code to include our dealings with the public. As an organization accredited by MCRSP, we will not criticize, disparage, or slander any other organization that operates recovery residences accredited by MCRSP. MCRSP makes no distinction between one organization being better than another, only whether an organization is accredited and

meets the national standards established by NARR and modified by MCRSP. To operate in any less manner is counterproductive and would violate this professional code.

### **MCRSP Critical Incident Reporting**

It is the policy of MCRSP that all accredited residences, members, and organizations report all critical incidents. A critical incident is defined as:

- Death – any death of a consumer in an open episode of care is a reportable event, regardless of the cause or location of the death.
- Injury resulting in medical inpatient hospitalization – any consumer injury severe enough to result in a medical inpatient hospitalization is a reportable event if the injury occurs on agency property or *if off grounds but during the provision of services*. Self-injurious behavior or suicide attempt – these are only reportable if meeting the death or injury definitions
- above. This would include overdose.
- Sexual assault – this does not include allegations against agency staff, which should be coded as alleged or suspected abuse, but does include any other instance where the consumer is either victim or perpetrator of “an attempt to engage an individual in an unwanted sexual act by way of force or threat, or any attempt to engage an individual in a sexual act who is incapable of granting consent.” Such events are reportable if they occur on agency property or literally during the provision of services.
- Physical assault – this does not include allegations against agency staff, which should be coded as alleged or suspected abuse, but does include any other instance where the consumer is either victim or perpetrator of “an intentional infliction of injury (resulting in medical inpatient hospitalization) or the attempt thereof, whether successful or not.” Such events are reportable if they occur on agency property or literally during the provision of services.
- Alleged or Suspected Abuse, Neglect, or Misuse of Funds/Property

If any of the above events began, happened or ended at a MCRSP accredited house it will be necessary to complete and submit the Critical Event Reporting form available on the MCRSP website within 24 hours of the event.

1. Submit the completed Critical Event Reporting form to: [andy.thomas@mcrsp.org](mailto:andy.thomas@mcrsp.org)
2. Upon review, the MCRSP Recovery Housing Task Force Chair will determine if follow up action is required. A written finding will be provided to the MCRSP accredited program within 15 days.

Failure to report an incident may result in sanctions against the accredited organization, up to and including termination of its accreditation.

### **Representations and Indemnification**

The undersigned represents and warrants that (a) they have the right and authority to enter into this Agreement and to perform their respective obligations as herein provided, and (b) their officers, directors, employees, and agents will comply with all applicable federal, state and local laws, codes, rules and regulations. The undersigned will indemnify, defend and save harmless MCRSP and its respective partners, trustees, beneficiaries, directors, officers, employees, affiliates and agents from and against any and all claims, loss, damage, liability, and expenses (including reasonable attorneys’ fees), occasioned by, or arising out of directly or indirectly this Agreement or the breach by the undersigned of any representation or warranty contained in this Agreement, or any act or failure to act by the undersigned in compliance with this Agreement.

### **Effect and Amendment**

This Agreement shall be deemed to supersede and replace any previous documents, correspondence, conversations or other written or oral understandings between the parties hereto related to the subject matter hereof. No waiver by either party of any breach hereunder shall be deemed a waiver of any other breach. This Agreement cannot be assigned, altered, amended, changed or modified in any respect unless each such assignment, alteration, amendment, change or modification is agreed to in writing, signed and delivered by each party hereto. This Agreement shall become effective upon signature by you and acceptance by MCRSP.

**Assignment**

This Agreement will be binding upon and inure to the benefit of you and MCRSP and their respective successors and assigns; provided, however, that no rights under this Agreement may be assigned by you without the prior written consent of MCRSP.

**Headings**

The headings of articles of this Agreement are for convenience of reference only and shall not be construed to be a substantive part of this Agreement.

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Print Name

Signature

Title

I hereby acknowledge understanding of the requirements of this MCRSP Agreement herein and further affirm that I have authorization to execute this document on behalf of

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Legal Name of Entity Seeking Accreditation

Date

Adopted by MCRSP Board of Directors June 2, 2022.